

Supplier-driven Item Phase out

At INNIO, we are committed to providing innovative solutions that make measurable differences and create sustainable outcomes. Our ability to deliver to our customers depends on a well-functioning supply chain.

Therefore, we stress the importance of following the item phase-out rules set up in the Supplier Quality Requirements policy, paragraph 3.5.13.

Our expectation is that we are proactively informed by our suppliers of an item phase-out at least 12 months in advance. To facilitate the communication, we created a dedicated generic email address: supplier.itemphaseout@innio.com

We have also developed a practical Excel template that a supplier can receive by emailing to the above generic email address. Suppliers are required to fill in all the mandatory fields from the template when sending the information to INNIO.

With support from our Supply chain, we aim to improve this process to better respond to future disruption and to continue to deliver to our customers without delays.